

Compliment? Concern? Need Assistance?

Call our Committed to Caring Hotline
(800) 222-0321

PruittHealth communities and agencies are committed to caring for our patients, customers, and guests—with a focus on quality and personalized care. We are also committed to compliance with all applicable federal and state laws and regulations.

We want to hear from you to address all compliance, safety, or dissatisfaction concerns. We also welcome your experiences of service excellence. No matter your reason for calling, we are here to help. If you prefer, you can remain anonymous when calling the hotline.

Your satisfaction is very important to us. Please let us know how we're doing with regard to:

- Quality of patient/resident care
- Accuracy of billing and insurance claim filing
- Employee courtesy and professionalism
- Responsiveness from any previous concerns
- Protection of patient/resident rights, including privacy, security, and confidentiality
- Compliance with health program laws, regulations, and accreditation programs
- Any other comments or questions you would like to speak about

We value your feedback and hope to hear from you soon.



[PruittHealth.com](https://www.PruittHealth.com)